

Putnam Ridge

Guidelines for Visitation

In compliance with the Centers of Medicare and Medicaid (CMS) Guidance, we have considered risk factors and have developed a plan to initiate indoor visitation with guidelines that promote safety while ensuring quality visitation.

Visitation will be allowed for residents who are NOT on isolation for COVID or on quarantine for possible COVID exposure. Please note that all new admissions and hospital readmissions are on a 14-day quarantine period. If your loved one falls into this category, we ask that you use virtual visits and/ or window visits until the quarantine period is completed.

These visitation guidelines require strategizing on our part to create a fair and manageable system. The guidelines we have set up are in place according to CMS and Department of Health and are required to be followed. We ask for your understanding.

How to schedule an appointment

Because designated areas are being used and we want to make sure that your loved one is ready to receive a visit, we suggest all visitors schedule an appointment. Appointments can be scheduled through the Receptionist (845-278-3636) Monday through Friday between the hours of 8:00 am - 4:00 pm.

Location for visits

The Great Room and outside patio area.

Visitation Process

Wearing a facemask is mandatory upon entering the building. Face mask/covering must cover both the nose and mouth. They must be worn throughout the check in process and DURING the visit with your loved one. Residents are also required to wear a mask (if medically able) throughout the visit. Social distancing is required throughout the visit. Visitors must be able to adhere to the core principles of infections control as described above. Staff will be monitoring to ensure these practices are adhered to. Staff will provide reminders and education as needed. For the safety of our residents and staff, the facility has the right to revoke visitation for those visitors who are not adhering to the guidelines.

- a.) All visitors enter through the main lobby doors.
- b) Use hand sanitizer provided
- c) Receptionist will take your temperature and record it. Anyone with a temperature of 99.6 or higher will not be permitted to visit.

d) All visitors must check in on the kiosk. The Department of Health requires we have an electronic check in for each visitor for purposes of inspection and potential contact tracing.

e) The Receptionist will then direct you to the designated location for the visit.

f) Visitors are not permitted to walk around the facility; rather they must go directly to the designated location for the visit.

g) Visitors to use designated restroom behind reception desk.

Important tips for visiting

Social distancing is to be maintained throughout the visit.

You may bring your loved one a package or edible treat. Please be advised that all food related items will need to be consumed after the visit as masks are to be worn throughout the visit.

Please call to schedule a visit.

Only 2 visitors per resident during scheduled visit. Visitors under the age of 16 must be accompanied by an adult 18 years of age or older.

New admissions and hospital readmissions are considered under quarantine for the first 14 days of their admission and are not allowed visitors during this time.

Following a visit, you may have questions or concerns about changes you may have identified during your visit. Please call your loved one's nurse manager or social worker following the visit to discuss. Do not walk to your loved one's unit/nursing desk to discuss with staff.

Please watch your email for facility alerts. If the facility has a resident or staff member that tests positive for Covid, all facility visitation must be suspended per Department of Health guidelines at the time.

We are looking forward to seeing your faces as you enter our doors to visit with your loved ones! Your presence has been greatly missed!